ADDENDUM NO. 2
Reading Parking Authority (RFP No. 2018-001)
Off-Street Parking Access and Revenue Control Equipment (PARCS)

Oct. 3, 2018

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Questions submitted from Proposers

1) Will the City provide drawings which will indicate exit and entrance and locations of electrical /communication rooms for each of the parking garage?
   ANSWER: It is up to the Proposer to obtain drawings or schedule a tour at the convenience of the RPA to review locations.

2) During the tour conversation about future technology LPR etc. that can be implemented in the city. Will the city except a profit-sharing program as part of this RFP which allow to install some of the future technology today.
   ANSWER: RPA cannot speak for the City of Reading

3) How many transactions per day in each parking garage.
   ANSWER: Due to a system malfunction we are unable to provide this data with any level of certainty. We apologize for the inconvenience. *(please note: this is why we are looking to replace this system)*

4) Can the city provide the mix users list per a garage?
   ANSWER: Due to a system malfunction we are unable to provide this data with any level of certainty. We apologize for the inconvenience. *(please note: this is why we are looking to replace this system)*

5) Page 26 (1.) The PARCS should include all hardware, software, license, installation, training and support services for the EIGHT Garages parking garages… Please confirm 8 garages?
   ANSWER: Yes, eight, please see Addendum #1;
   Front & Washington Garage – 740 Spaces
   Height Clearance: 6' 8"

   The Front & Washington Garage is located at the intersection of Front and Washington Streets and is behind the Reading IMAX. There are entrances on Washington and Front Street. The exit for the garage is located on Washington Street.

6) Page 26 (8. L) Can you please elaborate on the use case for the Frequent parker program with respect to geo-fence?
   ANSWER: Currently we do not offer these programs however we are open to reviewing if a proposer recommends

7) Page 32 (45, 47) If there is a failure during the acceptance period does the testing resume from the day of failure or does it restart from the beginning?
   ANSWER: Continue from that point

8) Does an on-premise server with web services hosted in the cloud meet the intent of the RFP?
   ANSWER: RPA has a cloud-based server.

9) Will the Authority consider an extension on the proposal due date?
   ANSWER: NO.

10) Can the Authority provide details regarding connectivity and electricity for the location entrance and exits?
   ANSWER: No, but RPA is willing to give a tour of the locations for your review. (which was part of the Pre-submittal conference and facility tour)

11) Can the Authority provide plans/maps of the locations?
   ANSWER: We will have a map as part of the addendum

12) Will credit card payments be under the Authority's merchant ID or will the vendor process credit card payments?
   ANSWER: RPA's

13) Is the proposed PARCS software solution to be a local "hosted" solution or a web-based solution?
   ANSWER: This would be dependent on the proposed solution.

14) Is LPR hardware and software functionality to be included in the base proposal?
   ANSWER: No but prefer scalable to include LPR in the future.

15) If LPR is a requirement are we to provide the low and high voltage conduit infrastructure for this solution?
   ANSWER: Not a requirement currently.

16) Please confirm any additional equipment is to be added in addition to what is existing on site that the proposed vendor is responsible to provide high/low voltage conduit to that equipment?
    ANSWER: To be determined by Proposer; tours of facilities may be scheduled.

17) If additional high and or low voltage conduit is required should that be included as a separate "line item" of cost per each garages that requires additional conduit infrastructure?
    ANSWER: Yes

18) Please confirm due to this being specialty work that the proposed scope is based off non-union labor rates.
    ANSWER: If the specialty work is under or there is a potential for it to be covered by union labor rates then prevailing wage applies.

19) Can you confirm that all of the garages will be connected to the same LAN (Local Area Network and/or Port forwarding to the main software server?)
    ANSWER: They are currently connected to the same LAN via VPN.

20) How are all of the garages connected between each other from a networking stand point?
    ANSWER: VPN.

21) Is there fiber connected between all garages?
    ANSWER: No

22) Where is the proposed main "head-end" server to be located?
    ANSWER: Omega's Datacenter.

23) What is the proposed equipment /software warranty period that should be proposed/included in the base proposal?
    ANSWER: Page 23, "E"

24) How many proposed POF's shall be included in this proposal at each garage? Once stated what are the POF locations per each Garage?
    ANSWER: To be determined by Proposer

25) Whom is responsible on ordering the new ISP service into each garage if it is required?
    ANSWER: RPA - Omega can assist.

26) Whom is responsible for providing and maintaining the proposed firewall?
ANSWER: Currently has Firewalls. Omega currently support the firewalls if there are any issues that occur.

27) Although the system will not reside on the existing RPA network, please confirm RPA is responsible for ordering the required ISP service for each garage in order for them to have a network connectivity between each-other via a LAN. And, once confirmed or not whom is responsible for managing the parking equipment "recently ordered" network?
ANSWER: If a new ISP is necessary RPA will need to order. Omega can assist. Omega can monitor the network. The ISP is responsible to manage the connectivity.

28) Please confirm page #26 G is in reference to "options" only of the proposed system and are not to be included in the base price. (More options included in base price the higher the total cost of the proposed solution.)
ANSWER: Confirmed; up to Proposer to have scalability

29) Page 30 - #29 - Are EMV chip and pin readers a requirement in the total base proposal? Or is it a requirement to have that functionality scalable to be added at a later dated if need be?
ANSWER: Scalable

30) Can a proposed list of exclusions be included in the proposal for full transparency between the proposed vendor and RPA?
ANSWER: Yes.

31) Page 30 #30-   Please clarify the timeline of this comment. Is this during the warranty period of the system?
ANSWER: Yes.

32) Page 31 #39- please confirm whether or not NFC readers shall be included in the base system of the proposal.
ANSWER: Yes.

33) Page 32 - #6- shall the POF be 2 or 3 note denominations?
ANSWER: 4

34) Page 46 - "as built documentation." Can you please clarify as to when this would be submitted? Assuming once the contract is submitted to the awarded vendor? Furthermore, is this in reference to how the system is connected from a low voltage networking point of view?   Please advise.
ANSWER: When contract is awarded.

35) Can there be a written "breakdown" as to what equipment/land and Pay on Foot "breakdown" is required at equipment Garage/Surface lot?
ANSWER: From Proposer NOT from RPA.